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Terms & Conditions

17-10-2016

Milestones:

1. Quote
2. Timeframe
3. Project start
4. Delivery of Wordpress site
5. Small changes, round one
6. Small changes, round two
7. Go live

Once presented with a site specification I will provide a solid quote within 24 hours.

When I present the quote I will provide an exact timeframe when the project will be started and when Milestone 4 will be delivered. As I only have myself as a resource this can stretch out to months if I'm very busy, so always have another coder ready in case this doesn't suit the project.

To start the project I'll need the following information:

- Live domain name
- Live cPanel details OR FTP/phpMyAdmin
- Final PSD files
- A PDF showing each template with notes on animation, hover states and anything else that isn't obvious by looking at the PSDs
- SVG files for every vector icon or logo used on the site
- The email address that any forms on the web site will be sent to
- If using WooCommerce, I'll need to know the payment method[s] required and if there are any shipping options.

If any of the above is not provided it may push back the delivery date of the project.

The quote is estimated on the information made available to me at Milestone 1 and is subject to revision upon sighting of material supplied. In the event that the material supplied by you necessitates a change in the quoted price, I'll notify you prior to commencement of the design process and a new price will be agreed upon in writing by both parties before work begins.

Upon delivery of website (Milestone 4) I will have tested the site across all browsers and devices (that have more than 2% Australian browser share).

There will be two rounds of small changes included in the price. Large changes will be quoted as separate projects and will be subject to fitting into my schedule. It's hard to define the size of a change but I'm happy to discuss and come to a compromise if we don't agree on the small/large status.

Small changes will be delivered by you as two individual bullet-pointed emails listing every issue that need to be addressed. The two small change emails need to be with me in the first calendar month following Milestone 4. Following this, small changes will not be free any more, will be charged at my hourly rate (\$80 per hour plus GST) and subject to fitting into my schedule.

After the small changes have been completed to your satisfaction any further changes will be charged at my ongoing hourly rate (\$80 per hour plus GST) and subject to fitting into my schedule.

Bug fixes will be done for free for one calendar month following Milestone 4. Following this, bug fixes will be charged at my ongoing hourly rate (\$80 per hour plus GST) and subject to fitting into my schedule.

Full payment will be required 14 days from Milestone 4. Failure to make full payment within this timeframe will mean suspension of further work on the project until payment is made.

Setup and installation of the live site will be done as part of the quoted price.

Any work following Milestone 7 will be charged at my ongoing hourly rate (\$80 per hour plus GST) and subject to fitting into my schedule.